WHAT IS CLAIMED IS:

- 1 1. A program storage device readable by a computer, the medium tangibly
- 2 embodying one or more programs of instructions executable by the computer to perform
- a method for providing a two-step communication scheme, the method comprising:
- 4 establishing for a first process exclusive access to a mailslot in a mailbox shared
- 5 by a plurality of processes; and
- 6 accessing the mailslot by the first process to modify the contents of the mailslot to
- 7 facilitate inter-process communication.
- 1 2. The program storage device of claim 1 wherein the mailslot comprises
- 2 header having an operation code and a parameter region interpreted according to the
- 3 operation code.
- 1 3. The program storage device of claim 1 wherein the first process comprises
- 2 a caller and wherein the accessing the mailslot by the first process to modify the contents
- 3 of the mailslot further comprises placing content into the mailslot by a caller.
- 1 4. The program storage device of claim 3 wherein the placing content into
- 2 the mailslot by the caller comprises a remote procedure call.
- 1 5. The program storage device of claim 1 wherein the first process comprises
- 2 a callee and wherein the accessing the mailslot by the first process to modify the contents
- 3 of the mailslot further comprises placing results from the callee into the mailslot by a
- 4 callee.

1	6.	The program storage device of claim 1 further comprising notifying a
2	second proces	s to check the mailslot and releasing exclusive access by the first process to
3	the mailslot.	
1	7.	The program storage device of claim 6 further comprising:
2	establi	shing for a second process exclusive access to the mailslot; and
3	access	ing the mailslot by the second process to retrieve the contents of the
4	mailslot to facilitate inter-process communication.	
1	8.	A mailbox for providing a two-step communication scheme, comprising a
2	shared memor	y configured for establishing at least one mailslot, access to a mailslot
3	being granted	exclusively to a first process for modification of contents of the mailslot to
4	facilitate inter	-process communication.
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1	9.	The mailbox of claim 8 wherein the mailslot comprises a header having an
2	operation code	e and a parameter region interpreted according to the operation code.
1	10.	The mailbox of claim 8 wherein the first process comprises a caller, the
2	caller accessir	ng the mailslot by placing content into the mailslot.
1	11.	The mailbox of claim 10 wherein the content comprises a remote
2	procedure call	•
_	procedure car	
1	12.	The mailbox of claim 8 wherein the first process comprises a callee, the
2	callee accessing the mailslot for placing into the mailslot.	

1 13. The mailbox of claim 8 further being configured for exclusive access of 2 the mailslot by a second process after the first process notifies the second process to check the mailslot and releases exclusive access to the mailslot. 3 1 14. A system, comprising: 2 a first process; 3 a second process; a mailbox, disposed between the first and second process, the mailbox comprising 4 a shared memory configured for establishing at least one mailslot, access to a mailslot 5 being granted exclusively to the first process for modification of contents of the mailslot 6 7 to facilitate inter-process communication. 1 15. The system of claim 8 wherein the mailslot comprises a header having an 2 operation code and a parameter region interpreted according to the operation code. 1 16. The system of claim 8 wherein the first process comprises a caller, the 2 caller accessing the mailslot by placing content into the mailslot. 1 17. The system of claim 10 wherein the content comprises a remote procedure 2 call. 1 18. The system of claim 8 wherein the first process comprises a callee, the 2 callee accessing the mailslot for placing into the mailslot.

3	process to check the mailslot and releases exclusive access to the mailslot.	
1	20. A service level agreement (SLA) server, comprising:	
2	a plurality of processes, the plurality of processes comprising a database manager	
3	for managing performance data, an application server for collecting performance data and	
4	providing a client interface for establishing service level agreements, a SLA core for	
5	analyzing data and controlling actions based on service level agreements and policy and a	
6	performance monitor daemon for communicating with remote I/O service gateways to	
7	collect data and send throttling requests; and	
8	a shared memory forming a mailbox, the mailbox being used for a two-step	
9	communication scheme between a first process and a second process, the mailbox	
0	configured for establishing at least one mailslot, access to a mailslot being granted	
11	exclusively to a first process for modification of contents of the mailslot to facilitate	
12	inter-process communication.	
1	21. The SLA server of claim 20 wherein the mailslot comprises a header	
2	having an operation code and a parameter region interpreted according to the operation	
3	code.	
1	22. The SLA server of claim 20 wherein the first process comprises a caller,	
2	the caller accessing the mailslot by placing content into the mailslot.	

The system of claim 8 wherein the mailbox is configured for exclusive

access of the mailslot by the second process after the first process notifies the second

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2	procedure call.		
1	24. The SLA server of claim 20 wherein the first process comprises a callee,		
2	the callee accessing the mailslot for placing into the mailslot.		
1	25. The SLA server of claim 20 wherein the mailbox is configured for		
2	exclusive access of the mailslot by the second process after the first process notifies the		
3	second process to check the mailslot and releases exclusive access to the mailslot.		
1	26. A service level agreement (SLA) server, comprising:		
2	a processor configured for providing a plurality of processes; and		
3	memory configured for forming a mailbox, the mailbox being used for a two-step		
4	communication scheme between a first process and a second process;		
5	wherein the processor establishes at least one mailslot in the mailbox and grants		
6	access to a mailslot exclusively to a first process for modification of contents of the		
7	mailslot to facilitate inter-process communication.		
1	27. A method for providing a two-step communication scheme, comprising:		
2	establishing for a first process exclusive access to a mailslot in a mailbox shared		
3	by a plurality of processes; and		
4	accessing the mailslot by the first process to modify the contents of the mailslot to		
5	facilitate inter-process communication.		

The SLA server of claim 22 wherein the content comprises a remote

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1	28. A mailbox for providing a two-step communication scheme, comprising a		
2	shared memory means configured for establishing at least one means for storing mail,		
3	access to a means for storing mail being granted exclusively to a first process means for		
4	modification of contents of the means for storing mail to facilitate inter-process		
5	communication.		
1	29. A system, comprising:		
2	first process means;		
3	second process means;		
4	mailbox means comprising a shared memory, disposed between the first and		
5	second process means, configured for establishing at least one means for storing mail,		
6	access to means for storing mail being granted exclusively to the first process means for		
7	modification of contents of the means for storing mail to facilitate inter-process		
8	communication.		

1	30. A service level agreement (SLA) server, comprising:	
2	plurality of process means, the plurality of process means comprising means for	
3	managing performance data in a database, application server means for collecting	
4	performance data and providing a client interface for establishing service level	
5	agreements, means for analyzing data and controlling actions based on service level	
6	agreements and policy and a means for communicating with remote I/O service gateways	
7	to collect data and send throttling requests; and	
8	memory means forming a mailbox, the memory means being used in a two-step	
9	communication scheme between a first process means and a second process means, the	
10	memory means establishing at least one means for storing mail, access to means for	
11	storing mail being granted exclusively to a first process means for modification of	

contents of the means for storing mail to facilitate inter-process communication.

12